Managing the Facebook Account of a Deceased Loved One

Memorializing or deleting a Facebook account

Facebook offers two options for managing the account of a deceased person: memorializing the account or requesting its permanent deletion.

Memorializing a Facebook account

A memorialized Facebook profile remains visible, with the word “Remembering” displayed next to the person's name. Previously shared content generally remains visible to the audience with whom it was originally shared. Depending on the account's privacy settings, friends may also be able to share memories on the profile.

Once an account is memorialized, no one can log in to it. If the deceased designated a legacy contact before their death, that person may be able to perform certain limited actions, such as pinning a post or updating the profile and cover photos. A legacy contact cannot read private messages or edit existing posts.

Requesting deletion or memorialization

To request memorialization or deletion, submit the appropriate request through Facebook's official Help Center. The information or documentation required will depend on the type of request and the circumstances.

You may need to provide:

- The deceased person's profile URL or username.
- The person's date of death.
- Proof of death, such as a death certificate or obituary.
- Additional information or documentation requested by Facebook to establish eligibility to make the request.

A will, power of attorney, or other legal document does not automatically guarantee authority to manage or delete a deceased person's Facebook account. Confirm the platform's current requirements before submitting a request.

Official resource: https://www.facebook.com/help/1017717331640041/

Managing the Instagram Account of a Deceased Loved One

Memorializing or deleting an Instagram account

Instagram provides options for memorializing or requesting the removal of an account belonging to a deceased person.

Memorializing an Instagram account

A memorialized Instagram account may remain visible so that friends and family can remember the deceased. The account is protected against unauthorized access, and no one may log in to it as the deceased person. The precise features and restrictions depend on Instagram's policies.

Requesting deletion or memorialization

To submit a request, contact Instagram through its official Help Center and provide the information and documentation required for the applicable process.

You may need to provide:

- The deceased person's profile URL or username.
- Proof of death, such as a death certificate, memorial card, or obituary.
- Additional information or documentation requested by Instagram to verify the request.

The documentation required may vary depending on whether you are requesting memorialization or permanent deletion. Do not assume that a power of attorney or will alone is sufficient.

Official resource: https://help.instagram.com/

Managing the Snapchat Account of a Deceased Loved One

Managing a deceased person's Snapchat account

Snapchat restricts access to another person's account to protect user privacy. Family members and other representatives should not assume that they can access the deceased person's account or obtain their login credentials.

If you wish to request action concerning a deceased person's account, consult Snapchat Support for the current procedures and eligibility requirements. Do not assume that memorialization is available or that deletion is impossible without checking the platform's current policy.

Official resource: https://help.snapchat.com/

Managing the Tiktok Account of a Deceased Loved One

Memorializing or deleting a TikTok account

TikTok provides a process for submitting requests concerning accounts belonging to deceased individuals. Depending on the circumstances and TikTok's current policies, a request may seek memorialization or account deletion.

Requesting memorialization or deletion

Contact TikTok through its official Help Center or the appropriate request form. Be prepared to provide information that identifies the deceased person and establishes the basis for your request.

Potentially relevant information includes:

- The deceased person's name and TikTok username.
- Proof of death, such as a death certificate or obituary.
- Documentation establishing your relationship to the deceased or your legal authority to act on their behalf, if required.
- Any additional supporting information requested by TikTok.

TikTok's requirements and the options available may vary. Confirm the current process before submitting documents. Do not assume that TikTok offers a legacy-contact feature or that a particular family relationship automatically qualifies you to manage an account.

Official resource: https://support.tiktok.com/

Managing the Linkedin Account of a Deceased Loved One

Memorializing or closing a deceased person's LinkedIn account

LinkedIn allows a deceased member's profile to be memorialized or, when the appropriate requirements are met, closed.

Memorializing a LinkedIn account

A memorialized profile preserves certain information and content associated with the deceased person's professional history. A memorialization indicator appears on the profile, and access to the account is locked so that no one can sign in as the deceased person.

If you are not authorized to act on behalf of the deceased person's estate, LinkedIn allows you to report the death so the profile can be memorialized.

You may need to provide:

- The deceased person's full name and LinkedIn profile URL.
- Your relationship to the deceased.
- Information or documentation supporting the report, such as an obituary or relevant news article.

Requesting closure of a LinkedIn account

Closing an account is different from memorializing it. LinkedIn requires appropriate authorization and supporting documentation for requests to close a deceased member's account.

Accepted legal documents may include court-issued:

- Letters of Administration.
- Letters Testamentary.
- Letters of Representation.
- Other court orders appointing an authorized representative of the deceased person's estate.

LinkedIn does not accept a will, trust, or power of attorney as a substitute for the specified court-issued authorization documents for account closure.

You may also need to provide:

- The deceased person's full name and LinkedIn profile URL.
- The email address associated with the account.

- Your relationship to the deceased.
- The date of death.
- A link to an obituary or relevant news article.

LinkedIn reviews each request and determines whether the requirements have been met. Once an account is marked for closure, complete deletion of its data may take additional time.

Official resource: https://www.linkedin.com/help/linkedin/answer/a1336663/memorialize-or-close-the-account-of-a-deceased-member